Subject: Re: [EXTERNAL] Stopped by today re claim 7175964 From: Phil Dibowitz Date: 4/26/21, 9:19 PM To: "Munir, Marya - San Francisco, CA" Update for you. The sender called and asked about claim 7175964. Took him 2 weeks and several tries to get through, but he finally did. They then directed him to another number, where he they told him the claim had been denied, but that he could appeal it, so he opened an appeal. If you could check on it from your side to make sure that everything is in, I'd appreciate it. Thanks! On 3/19/21 12:08 PM, Munir, Marya - San Francisco, CA wrote: Hello Phil I am extremely sorry for the late response. I did update the claim back when you came in the office but I had to re-do it today. I just submitted it to claim department one more time and will ensure they get back to you soon. Thank you Marya Munir Manager Customer Service A/ Bayview Station 2111 Lane St, SF. CA.94124

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